

Questionnaire #1: Volunteer Coordinators

(Survey was emailed and formatted using google forms)

1. What are your main objectives as a volunteer coordinator?
2. Please identify the roles of volunteers at your park.
 - a. Check appropriate categories: administrative, camp host, interp, maintenance, public safety, natural/cultural resource, public contacts.
3. How effective are volunteers in accomplishing their objectives?
 - a. Scale: 1-5
 - b. Please explain.
4. Are volunteers being adequately trained/prepared to uphold the standards of California State Parks? Please explain.
5. What do you think is the optimal number of volunteers (if any) for your park unit?
 - a. Please explain.
6. What are the main reasons people choose to volunteer at CSP?
7. How many volunteers do you coordinate?
8. What percentage of your time is spent on coordinating/supporting volunteer efforts?
9. What percentage of your time is spent on formal or informal volunteer trainings?
10. What changes do you feel are needed in the volunteer coordination system at your park?
11. How would you implement these changes if you were given the freedom to do so?
12. What are the primary ways through which you recruit volunteers?
13. What is the rate of volunteer attrition within the volunteer program you manage?
14. Has this changed since you began working here? If so, do you suspect certain causes for this attrition?
15. How long have you been professionally coordinating volunteer programs? (please include within and outside California State Parks)
16. What kind of professional training do you have?
17. What is your highest education/degree(s)?
18. What is your gender?
 - a. Checklist: male, female, non-binary, prefer to describe
19. What is your age?
 - a. Checklist: 18-24, 25-34, 35-44, 45-54, 55-64, 65-74, over 75
20. Any additional comments?
21. What are the major challenges you experience as a volunteer coordinator?

Questionnaire #2: Volunteers

(Survey was emailed and formatted using google forms)

1. Why did you choose to volunteer with California State Parks (CSP)?
2. At which park(s) do you volunteer?
3. When did you begin volunteering with CSP or other public/private lands agencies?
4. Please provide 3 specific examples of what you might accomplish on a volunteer shift.
5. As a volunteer, what are the most important positive impacts you have on the park and park visitors?
6. What is most rewarding to you about volunteering?
7. What are your main objectives as a volunteer?
8. Please explain.
9. Which of your professional skills are most useful in accomplishing these objectives?
10. On average, how many hours per month do you spend volunteering with CSP?
 - a. Categories: 0-5, 6-10, 11-15, 16-20, 20+
11. How many hours of training (if any) have you received to prepare your for your volunteer service?
12. Please describe the volunteer training program.
13. What are the main ways that CSP supports your volunteer service?
14. What changes do you feel are needed in the volunteer coordination system at CSP?
15. How would you implement these changes if given the opportunity?
16. What is your highest education/degree(s)?
17. What is your career and/or professional background? (redundant to above question #6)
18. What is your age?
 - a. Checklist: 18-24, 25-34, 35-44, 45-54, 55-64, 65-74, over 75
19. What is your gender?
 - a. Checklist: male, female, non-binary, prefer to describe
20. What is your hometown/where were you born?
21. Any other comments?